

Our peak season is
coming.

*And I'm the one who
said our servers are
ready.*



Performance.
Capacity.
Assurance.

1.415.256.8369
inform@banbottle necks.com
www.banbottle necks.com
Transaction Design, Inc.

Some of your systems are so critical that “good enough” system management isn’t.

You know those systems well. They keep you awake at night. They’re the ones that directly handle your company’s business. An outage or slowdown directly affects the bottom line. They handle point of sale card swipes, ATM withdrawals, customer loyalty, etc.

Even though these systems are high availability or fault-tolerant, they must be actively managed. If they run out of CPU, memory, disk, threads, or bandwidth, the company suffers.

You have the tools. You have the talent. But you don’t have the time to manage these systems non-reactively.

You’ve defined alert thresholds. You use the capacity planning features of your performance toolkit. But it isn’t enough. You keep getting unpleasant surprises.

Ban Bottlenecks provides “no surprises” capacity management.

Ban Bottlenecks is a long-term, fixed price, low cost consulting service which uncovers and brings to your attention issues that can cause your system to fail going-forward. Ban Bottlenecks provides you with a management-oriented capacity reporting process that quickly highlights issues, provides recommendations to mitigate the risk, and provides the necessary details to confirm the problem and the solution. Our analysts focus on your business and uniqueness, and direct your attention to the bottom-line issues. As your systems evolve, the assurance mechanism is always in place. Ban Bottlenecks promotes an ITIL-style dialogue among your teams.

A Ban Bottlenecks analyst regularly consults with your team via web conference.

The Ban Bottlenecks® Service:

- Targets your attention to areas that need fixing or improving in order to assure continuous processing.
- Provides recommendations for tuning, balancing, and problem avoidance.
- Reports response-based service levels and success ratios, identifying trends and problems caused by internal events and external partners.
- Reports peaks, problems, and growth factors over a 24-month history.

- Provides customized executive summaries, enterprise analysis, and "emphasis" reporting.
- Provides regular consultation with our experienced analysts

Ban Bottlenecks:

- Multi-Tier, Multi-Architecture: Windows®, Unix/Linux, NonStop, VOS
- Daily, weekly, and monthly reports.
- One server or hundreds.
- No software to buy.
- No staff to train.
- No connection or outside login to compromise security.
- No long staff hours reviewing charts and reports.
- Provides the information that

- you require to anticipate and prevent problems.
- Provides the information you need to plan your capital budget in response to business conditions.
- Provides the assurance you need to know that your critical systems are ready for the future.

Our peak season is coming.

And I'm the one who said our servers are ready.



Performance.
Capacity.
Assurance.

**BAN BOTTLENECKS®**
Transaction Design, Inc.

1.415.256.8369

inform@banbottlenecks.com
www.banbottlenecks.com

We show you how to process the future.