

Ban Bottlenecks®:

Your Roadmap To Future Availability!



Availability: The ability of a system to process transactions correctly with excellent response.

Real time isn't good enough.

When a real-time alert goes off, it may be too late. Some things can't be fixed in real-time. That's why Ban Bottlenecks specializes in "future-time" analysis, with a 3 to 6 month look-ahead by our analysts. They understand your business, the business demand, how your systems respond to that demand, and where it's all going.

A service and a discipline

Ban Bottlenecks predicts the future by analyzing the past. Each month we create a detailed performance/capacity audit of your systems, and then discuss it with you. Our expert assistance will help to find and fix current problems, and prepare you for the future. Our monthly web conference becomes the basis for an ITIL-style system of dialogue and feedback benefitting all team members.



The Ban Bottlenecks Service:

- Analysis of all the (multi-architecture) systems in the transaction path;
- Application data integrations with root cause analysis and problem impact analysis;
- Expert consultants who learn the characteristics of your system and advise you on problem avoidance;
- Free software for 1440x730 (every minute, every day, with a 2-year history) data collection and reporting;
- Automatic daily report generation down to the process and CPU thread level;
- Automatic weekly peak and problem analysis;
- Application throughput and service level reporting;
- Ad-hoc reporting;
- Exceptionally-detailed Ban Bottlenecks reports, created by our analysts, with month, historical, and detailed chart suites;
- “Emphasis” reporting, providing additional sets of charts and reports for specific time windows such as market open, trading day, batch period, or non-batch period;
- Group diagnostic reports and charts comparing and contrasting systems side-by-side: Excellent for balance and “needle-in-the-haystack” analysis;
- Frequent web conferences for an ongoing transfer of information between the business, the technology teams, and our experts to discuss issues, problems, recommendations, your technical plans, and especially your business plans, with an emphasis on being ready for the anticipated traffic;
- Connectionless: No security issues.

Ban Bottlenecks Benefits:

Ban Bottlenecks empowers and unburdens in-house teams.

It delivers the information required to:

- Manage your capital budget by targeted and timely upgrades in anticipation of business traffic;
- Stabilize and balance troublesome systems and critical applications;
- Transform your organization from reactive to proactive.

For further information:

Transaction Design, Inc.

1-415-256-8369

inform@banbottlenecks.com

www.banbottlenecks.com

One system or dozens. NonStop, VOS, Windows, Unix.